

Pre bid Meeting on Providing Security Services in DME & DSH Institutions dated 09/12/2024

Tender Notice No: 2-4/APMSIDC/Technical/2024-25 Dated. 24.11.2024
 Tender Notice No: 2-5/APMSIDC/Technical/2024-25 Dated. 24.11.2024
 Tender Notice No: 2-6/APMSIDC/Technical/2024-25 Dated. 24.11.2024

Corrigendum - 1

SI.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
1	SI No.4.1.2	18	4.1.2EMD and existing commitments: The submission of original Hard copies of the uploaded scan copies of DD/BG towards EMD by participating bidders to the tender Inviting authority before opening of the price bid is optional as per Govt. Memo No.ICDO1-COOROMISC/22/2020/ REFORMS, Dt.27.03.2020. In case the bidder opts to submit non originals hard or soft copies, the bidder shall file scanned copy of an affidavit duly notarized to the effect that the information in the documents submitted is genuine and true with undertaking for criminal prosecution if anything found in the information is untrue besides right of the employer to terminate the contract and for other legal recourse.	<p>Whether the original hard copies of the uploaded scan copies of BG towards EMO by the participating bidders has to be submitted before opening of the price bid to the tender inviting authority. Similarly the technical uploaded documents shall also be submitted to the tender inviting authority before opening of price bid. This may be clarify.</p> <p>Original EMD BG submission is optional so Please clarify.</p>	<p>1. Original hard copies of the uploaded scan copies of BG towards EMD by the participating bidders has to be submitted with in 72 Hr of the tender submission.</p> <p>2. Similarly the hard copies of the uploaded documents has to be submitted with in 72 Hr of the tender submission.</p> <p>3. The bidder shall submit scanned copy of an affidavit duly notarized to the effect that the information in the documents submitted is genuine and true with undertaking for criminal prosecution if anything found in the information is untrue besides right of the employer to terminate the contract and for other legal recourse.</p>
2	SI No. XII	23	i. It shall be the responsibility of the Agency to comply with the various statutory requirements and labor laws in relation to payment of minimum wages, effecting statutory recoveries and filing of the statutory returns. The contractor should pay E.S.I. EPF payments regularly and submit the same to the Superintendent/Principal/concerned authority every month before due date for payment. On production of such proof only subsequent payments will be paid by the concerned authority. In case of any lapses from the agency's end, action will be initiated for termination of the contract. The salary breakup is attached as Annexure 10 and this is to be followed scrupulously by the agencies while making payments to the security workers.	<p>Whether the enhanced wages will be reimbursed by the Department during the contract period this may be clarifv.</p>	<p>The enhanced wages payments will not be reimbursed by the Department during the contract period and the bidder should think such exiciencies and quote in his operational expenditure expences.</p>
				<p>With refer to these both clauses & annexure 10, We wish to inform your good office that Bonus, National Holidays, Leave Wages, Labour Welfare are coming under statutory compliances. So kindly clarify whether these all compliance will be reimbursed by the Authority to the successful Bidder.</p>	<p>Tender conditions holds good</p>

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			<p>xix.Operational Expenditure expenses:- The proportionate yearly contribution for other administrative expenses like uniform, shoes, lati, whistle, Walky-talky, ID cards, vaccination, insurance etc., for the Security workers, Hospital Managers, Zonal Level Managers and hospital supervisors and in addition the cost towards the management manpower and its resources and proportionate cost of State level management manpower and its resources shall be borne by the bidder under operational expenditure including their site office.</p> <p>xx.The agency should provide the following :</p>		
3	5.2 - i & ii	25	<p>a)Uniform : At least (3) pairs of uniform per annum to all the employees. For Male workers pant, shirt with overcoat and for Female workers saree and blouse / Chudidhar with kurtha / Punjabi dress with overcoat and other protective gear. The agency may provide matching colors and pattern. The uniform for supervisors deployed by the agency should be "Safari Suit" .</p> <p>b)Shoes at least (3) pairs per annum for all the employees</p> <p>c)Should provide Lati and whistle to all employees.</p> <p>d)Walky-talky to the security guards, supervisors, CCTV supervisor, Fire Safety Supervisor and Security officer should be provided for better communication and co-ordination within the institute.</p> <p>e)Training: All staff must be given adequate training at regular intervals so as to safely perform the role assigned to them.</p> <p>f)The Agency has to provide regular (Quarterly) Mock drill to face any eventuality that may occur.</p> <p>g)The colour and the pattern of the uniform will be decided by the Head of the Department</p> <p>h)All the staff deployed should be trained in disaster management.</p> <p>i)This all expenses shall be met from the operational expenses of the bidder only.</p>	<p>As per the Tender conditions In page No.92 Price bid Note point No.3 the bidder should not quote the operational cost (OPEX) less than 3.85% and more than 5% on the manpower cost. In this connection we submit that to provide uniform, shoes, ID cards vaccination, insurance etc., for the Security workers, hospital managers, Zonal level managers and hospital supervisors etc., the tenderer has to incur huge expenditure and this could not be met from the above limited percentage.</p> <p>Therefore it is requested to furnish the required no of above items inthe price bid format in order to quote the rate.</p>	<p>It is the responsibility of the agency to workout the requirements such as to provide uniform, shoes, ID cards vaccination, insurance etc., to the housekeeping workers, hospital managers, Zonal level managers and hospital supervisors etc., and this expenditure has to be met from the Operational expenditure which is suppose to be quoted by the Bidder and no extra payment will not be paid for the above items. And accordingly he has to quote his operational expenditure duly keeping in view of the above items while quoting the tender.</p>

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4	5.3 - i	26	Supervision i.The agency should establish one front office at a place suggested by the implementing authority. One responsible person should be always available in the front office round the clock. The intercom facility will be provided by the Hospital authorities.	For Example Page No.92 Format A institute wise price bid Govt. General Hospital, Eluru including Govt. Nursing college and hostels. For this 4 Nos of Security supervisor were given. But as per the specification one responsible person should be always available in the front office round the clock in the front office.Accordingly 3 Nos of Security supervisors are required for this purpose alone. The remaining is only one security supervisor to monitoring the security workers, so additional security supervisor is required for front office. This may be clarify for all the institutions. Cost of the person round the clock be reimbursible to the Agency?	The Security Officer is overall In-charge of the hospital, College etc., and he should be avilable in the Front Office per day.																
5	5.3 - vii	27	Supervision The Agency shall create different levels of monitoring system with necessary supporting systems such as office equipment and furniture etc. to coordinate as detailed below: <table border="1"> <thead> <tr> <th>Sl. No</th> <th>Level</th> <th>Institution</th> <th>Minimum No: of Graduates to be posted</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>At Institution Level</td> <td>Which will Co-ordinate with Implementing Agency</td> <td>1</td> </tr> <tr> <td>2</td> <td>At District Level</td> <td>Which will Co-ordinate with District Level Monitoring Committee.</td> <td>2</td> </tr> <tr> <td>3</td> <td>At State Level</td> <td>Which will Co-ordinate with State Level Monitoring Committee</td> <td>3</td> </tr> </tbody> </table>	Sl. No	Level	Institution	Minimum No: of Graduates to be posted	1	At Institution Level	Which will Co-ordinate with Implementing Agency	1	2	At District Level	Which will Co-ordinate with District Level Monitoring Committee.	2	3	At State Level	Which will Co-ordinate with State Level Monitoring Committee	3	In the price bid the Security supervisory staff is provided for monitoring the security workers for some of the hospitals/collages. There is no specific provision to co-ordinate with implementing agency at Institution level, district level monitoring committee and regional level monitoring committee by the agency. For these operations managerial staff with graduation is essential the additional staff may be considered for district level and regional level. This may be included in the price bid format.	Over and above man power should be met from the Operational expense.
Sl. No	Level	Institution	Minimum No: of Graduates to be posted																		
1	At Institution Level	Which will Co-ordinate with Implementing Agency	1																		
2	At District Level	Which will Co-ordinate with District Level Monitoring Committee.	2																		
3	At State Level	Which will Co-ordinate with State Level Monitoring Committee	3																		

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6	6.18.2 - Performance Security, point a	44	Performance Security a) Upon receipt of Letter of Award (LOA) from the Client, the successful Bidder within 14 days shall furnish the Performance Security for an amount equal to 5% of the total contract value (i.e. for three years), which shall be valid for 60 days beyond the contract period from the date of submission, by way of Bank Guarantee for the due performance of the Contract in the format of Performance Security Form. If Selected Bidder fails to submit performance security within stipulated time, the EMD shall be forfeited.	It is to inform that as per the tender conditions the EMO for Rs.1 .45 crores is to be paid by the bidder at the time of tender by way of BG. Besides that the successful tenderer is to furnish the performance security for an amount equal to 5% of the total contract value by way of BG. As per the price bid condition under note.3 the bidder should not quote the operational cost (OPEX) less than 3.85% and more than 5% on manpower cost. It is requested the performance security may be reduced from 5% to 2.5% keeping in view of several activities involved in the scope of work	Tender condition holds good
				Request to change the time period to 3 to 4 weeks for furnishing Performance Security.	Tender condition holds good
				We request you to permit submission of Performance Bank Guarantee for an amount equal to 5% of Contract Value for ONE YEAR which shall be renewed subsequently for 2nd and 3rd years.All the other state tenders with similar nature of work and size permit the same.	Tender condition holds good
7	2- (7)	7	Non-Refundable Tender Processing Fee: The tenderer shall remit Processing fee of Rs.75,000/- (Seventy five Thousand only) online through AP E-Procurement portal. Failure to pay the Processing fee in the aforesaid manner will entitle for rejection of the bid.	Tender Processing Fee for Rs.75000/- (Non refundable) is too high. Request you to reduce it as much as possible.	Tender condition holds good
8	2.(8).b	8	b) EMD amount shall be paid by way of unconditional and irrevocable Bank Guarantee issued by any Nationalized Bank/scheduled bank in the standard format as shown in the Tender Schedule. The Bank Guarantee to be submitted shall be valid for 6 Months from date of Notice Inviting Tender	We request your good office to reconsider the EMD by way of BG with a validity for 3 months	Tender condition holds good
				The tenders were published on 24-11-2024. Banks will not issue Bank Guarantees with retrospective dates. EMD validity shall be counted from Date of Submission of BID.	Bid submission date is postponed to 10.01.2025
				Kindly request your good office to provide the Beneficiary Bank Details (i.e. AC Number & IFSC Code) for Preparation of EMD in the Form of Bank Guarantee.	EMD will be in the Name of "Managing Director, APMSIDC, Mangalagiri, AP." Managing Director, APMSIDC, Account No. 418445142, Indian Bank, IFSC Code IDIB000B030
9				Genuineness of BG will be given by the Bank only. We cannot give undertaking for this. Pl note this and confirm.	Tender condition holds good

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10	2-(8c)	8	As per GO.Ms.No.50 of Water Resources (Reforms) Dept., dt.15-10-2020 the bidder has to ensure that the Bank Guarantee issuing Bank shall confirm the genuineness of the Bank Guarantee and the same shall be sent to the mail id apmsidcsanitation@gmail.com on or before 5.30 PM on 24.12.2024	Generally if the banker has to confirm the issuance of Bank Guarantee an SFMS(Structured Financial Messaging System)message will be given to the Tender Inviting Authority if the TIA System supports the same at the time of issuance.Banks will normally not send a suo moto mail confirming the BG. If the Tender inviting authority writes to the bank seeking the genuineness of the BG the same will be confirmed and hence the confirmation of BG on or before the tender submission date will not be possible.	Tender condition holds good
11	5.2-5-xxi	25	xxi. Prolonged duty hours (more than 8 hours at a stretch) shall not be allowed. No payment shall be made for double duty, if any found through FRS attendance.	Being a Security post we cannot keep the post vacant if the relieving Guard is a little bit late or last minute leave we need some time to make arrangement for the lative. Request you to allow the guard to extend his duty whenever necessary till his releiver comes. It happens occationally.	Tender condition holds good
12	5.2-5-xxiv	25	xxiv. The minimum qualification required for security staff should minimum 12th standard.	Request to consider 8th Class as the minimum qualification for Page 25 says Minimum Qualification 12th pass but as per PSARA guidelines which governs Security services says High School pass / 8th pass & above but able to Read & Write.	Accepted, As per Private Security Regulation Act 2005 (PASARA), Guide line.
13	5.3-iii	26	iii. Deployment of Supervisory staff (for DME Institutions): The Agency shall deploy, at its cost, adequate number of qualified and experienced supervisory staff, in any case, not less than (1) supervisor for every (15) security workers deployed for DME Institutions. Further the agency shall deploy one (1) Security Officer ex-army personnel retired at JCO or NCO rank and having 10+2 education qualification for each hospital, medical college under DME.	Cost of the Officer be reimbursible to the Agency?	All required man power list id attach in Form-1 Details requirement is indicated.
14	5.3-iv	26	iv. Deployment of Supervisory staff (for DSH Institutions): The Agency shall deploy, at its cost, adequate number of qualified and experienced supervisory staff, in any case, not less than 1 supervisor for every 10 security workers deployed. In case the workers strength is less than 10 then one of the security worker shall also act as supervisor. Further the agency shall deploy one (1) Security Officer ex-army personnel retired at JCO or NCO rank and having 10+2 education qualification for in each District Hospital.	Cost of the Officer be reimbursible to the Agency?	

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15	6.18.2.b)	44	b) The performance security shall be in the name of DME/DSH/Hospital Superintendent/Principal. The bidder may be required to provide either one performance security to DME / DSH or individual performance security to each hospital for value of 5% of total amount of the total contract value three years value quoted of total amount of one year value quoted for each institution in the financial bid. However, the combined performance security shall be for an amount of equal to 5% of the total amount of three-year contract price value.	As per the Tender the Performance Security amount to be furnished should be equal to 5% of the total contract value (for three years). It is too high. Please consider it for 3% on Annual Value. Security Deposit is always on Annual Value of any Tender. Request you to consider.	Tender condition holds good
16	6.20.6.ii	47	i. The bidder may note the GST is exempted for the services under the contract as per Gol notification No.12/2017 Central Tax rate dated.28.06.2017 and to be read with its amendment dated 25.01.2018. As per Entry No: 3 Pure services (excluding works contract service or other composite supplies involving supply of any goods) provided to the Central Government, State Government or Union territory or local authority or a Governmental authority by way of any activity in relation to any function entrusted to a Panchayat under article 243G of the Constitution or in relation to any function entrusted to a Municipality under article 243W of the Constitution.	Pl explain in detail.	GST is not applicable for the tender. All rates should be excluding GST only
17	6.20.6.iii b).ii	47	Vide the above entry the service received are eligible for exemption subject to the satisfaction of the following conditions. (ii) The constitution of the material value shall be less than 25% of the aggregate value.	Pl explain in detail.	Not applicable for the security services. Security services are Pure services.
18	6.20.15d	52	(a) Maternity Benefit Act 1951: The Act provides for leave and some other benefits to women employees in case of confinements or miscarriage etc.	Leave wages to women Reimbursible to the Agency?	Leave wages to women will not be Reimbursed
19	6.20.15 - Compliance of minimum wages act and other statutory requirements, Point L	53	(a) Insurance Coverage: The employer is not intending to take any Insurance coverage as the G.O.Ms.No.5, Finance (Works & Projects-F7) Dept., dt.05.03.2014 have issued orders dispensing with mandatory insurance cover of all works. However, it will not exempt the bidder/contractor so far as statutory liability to take insurance coverage for vehicles, workmen/employees of the contractor/service provider including for any claim for deficiency in service caused harm, loss or damage to the consumers of the service and as such it is for the contractor to take insurance for the workers, equipment/ machinery/ vehicles etc., else to bear risk to make good for any loss/damage etc., accidental or otherwise.	Pl explain in detail.	Tender condition holds good
				With refer to this clause we hereby understand that Bidder need to take the Insurance mandatorily for their deployed staff under the contract. So Kindly request your good office to provide the sum assurance per person require against the said insurance.	Tender condition holds good.
				We request you to kindly clarify applicability of insurance and also clarify amount of insurance coverage to be provided to contractual manpower.	Tender condition holds good

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20	-	-	Affidavits	You have asked Affidavits for various purposes. You have not given the value of the stamp paper. Pl mention the value of the Stamp Paper to be used. Can we give one affidavit for all.	Tender condition holds good
21	-	-	Attendance & Feedback form	Request you to make payment based on attendance.	Tender condition holds good
22	-	-	Uniform of the Guard	Each and Every Security Agency has their own Uniform. Please consider the same.	Tender condition holds good
23	-	-	Admin %	You have asked for huge manpower for Hospitals/Districtwise/College wise/ Hostel wise. You have asked to recruit. Will you be reimbursing these Recruitment charges? If not the admin % which you have given upper limit of 5% is not sufficient. Please note this point and request you to increase it accordingly.	Tender condition holds good
24	-	-	Regarding Experience	You have asked for Work Order and Certificate. Request you to consider any one of them. Some may be ongoing.	Tender condition holds good
25	2.(8)	7	a)The bidders shall submit the bid with proof of payment of EMD for Rs.1.57 crores in favour of Managing Director, APMSIDC, Mangalagiri, AP. The said EMD payment proof concerned, original receipt has to be scanned and uploaded.	With refer to both clauses, for better understanding kindly request your good office to clarify about Beneficiary Name.	EMD will be in the Name of "Managing Director, APMSIDC, Mangalagiri, AP." Managing Director, APMSIDC, Account No. 418445142, Indian Bank, IFSC Code IDIB000B030
				We request you to reduce the EMD for participation since the current EMD requirement is very huge and no MSME companies will be able to participate in the tender because of the same. Since solvency is being asked for ascertaining bid capacity, to permit MSME participation and ensure a fair and transparent bidding process please reduce the EMD We also refer the GO mentioning the policies of Neighbouring states being adopted in this tender. We would like to bring to your kind notice that in all the states the EMD is as less as Rs. 10Lakhs. Requesting you to consider the same.	Exemption of EMD for MSME is not considered.
26	6.14.7. a)	41	(a)The Bid shall be accompanied by non-refundable Tender Processing Fee and Earnest Money Deposit (EMD) as mentioned in BDS in favour of Managing Director, Andhra Pradesh Medical Services & Infrastructure Development Corporation (APMSIDC), payable at Mangalagiri	With refer to both clauses, for better understanding kindly request your good office to clarify about Beneficiary Name.	EMD will be in the Name of "Managing Director, APMSIDC, Mangalagiri, AP." Managing Director, APMSIDC, Account No. 418445142, Indian Bank, IFSC Code IDIB000B030

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27	8.b)	8	b)EMD amount shall be paid by way of unconditional and irrevocable Bank Guarantee issued by any Nationalized Bank/scheduled bank in the standard format as shown in the Tender Schedule. The Bank Guarantee to be submitted shall be valid for 6 Months from date of Notice Inviting Tender	Kindly request your good office to provide the Beneficiary Bank Details (i.e. AC Number & IFSC Code) for Preparation of EMD in the Form of Bank Guarantee.	EMD will be in the Name of "Managing Director, APMSIDC, Mangalagiri, AP." Managing Director, APMSIDC, Account No. 418445142, Indian Bank, IFSC Code IDIB000B030
28	2.1 - Checklist to accompany the tender	12	Solvency certificate from Nationalized Banks /Schedule banks in their Proforma as per the Guidelines of the RBI (Annexure-9)	Kindly request you to please accept Solvency certificate from Nationalized Banks in the Proforma as per the Guidelines of the RBI (Annexure-9)	Tender condition holds good
				Solvency is required as per annexure-9, whereas Bank will provide the same in their own format. Can we attach the same?	Tender condition holds good
29	2.1 - Checklist to accompany the tender, Note Point 3	13	The format of B.G. towards E.M.D. should be adhered to as per prescribed format. Any deviation will result in making the bid non-responsive. Further all other B.Gs to be submitted at the time of agreement.	Most of the Banks are incorporated "Now with clauses" in it which is not mentioned in BG format the Tender, so kindly request you to please consider the same which will helpul preparation of EMD in the form of BG.	Accepted as per RBI norms
				Each Bank adds certain terms at the time of issuing the Bank Guarantee. Please consider the same.	Tender condition holds good
30	D	14	All the participating bidders should pay a Transaction fee [(@0.03% of ECV (estimate contract value)	Kindly clarify whether Transaction fee @ 0.03% or 0.10% Bidder / Successful Bidder need to pay.	This amount is for online platform not for APMSIDC. Below tender clauses to be followed. D. All the participating bidders should pay a Transaction fee [(@0.03% of ECV (estimate contract value)
31	E		E.A transaction fee at 0.10% of the estimate contract value of the work towards service charges has to be paid by successful bidder at the time of concluding		E. A transaction fee at 0.10% of the estimate contract value of the work towards service charges has to be paid by successful bidder at the time of concluding agreement.
32			Where the bidder submits that there are no existing commitments and ongoing works anywhere in the country, he shall file an affidavit to that effect duly notarized with undertaking for criminal prosecution if anything found in the affidavit information is untrue besides right of the employer to terminate the contract and for other legal recourse.	Kindly clarify whether Bidder need to submit all Government existing commitments and Ongoing work in the Country or Major Government Project will suffice.	"All Government & Private existing commitments and ongoing work in the Country details to be submitted"

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33	5.6	28	Responsibility of the Security Capacity building: Develop training materials, undertake training of all recruited security staff and permanent hospital staff	Kindly clarify about training of Permanent Hospital Staff	The bidder is supposed to brief and explain the process implementation of services to the office hospital staff before starting the work.
34	5.1.ix	19	CCTVs wherever applicable as per the approved security plans and monitors will be provided by the Implementing Authority	Kindly clarify about CCTV and Monitors will be provided by Authority.	CCTV and Monitor will be provided by the Hospital Authority.
35	5.1.x. & xvii	19	Ensure safekeeping of the hospital equipment and materials and the patients/visitors/ attendants belongings	Kindly clarify about patients/visitors/ attendants belongings security.	Tender condition holds good
36	5.1.xi & xviii	19	Ensure that in case any equipment / items of the hospital are taken out for repairs they have suitable authorization from the Hospital Superintendent	Kindly clarify whether all sub vendors information will be provided to security agency in advance.	Tender condition holds good
37	5.1.xxxi	21	The CCTV Supervisor engaged are responsible for monitoring security camera footage to detect and prevent vandalism, theft, and other crimes. Their day-to-day tasks include maintaining equipment, storing footage, walking the premises, logging issues and reporting suspicious activity	Kindly clarify whether all Maintenance & required accessories for Storing of footage will be provided by the Authority.	Tender condition holds good
38	5.2.2.e.	21	CCTV Supervisor: (1) CCTV Supervisor per each shift for Teaching Hospitals, under the control of DME and (1) per shift for each District Hospital under DSH.	With refer to 5.2.2.e. clause we hereby understand that 1 CCTV Supervisor need to deploy at each shift for Teaching Hospitals under DME but as per Form I there are 11 Medical Colleges/ Medical College Hostels/ Nursing College / Nursing	Required Manpower Details attached in Form-1 in the tender document.
39	Form I	63	DME Institutions and Hospitals	College Hostels are not required CCTV Supervisor so please clarify	
40	5.iv	23	It shall be the responsibility of the Agency to comply with the various statutory requirements and labor laws in relation to payment of minimum wages, effecting statutory recoveries and filing of the statutory returns	With refer to these both clauses & annexure 10, We wish to inform your good office that Bonus, National Holidays, Leave Wages, Labour Welfare are coming under statutory compliances. So kindly clarify whether these all compliance will be reimbursed by the Authority to the successful Bidder.	Tender condition holds good
41	6.20.15. b)	52	Payment of Gratuity Act 1972: Gratuity is payable to an employee under the Act on satisfaction of certain conditions on separation if any employee has completed 5 years service or more, or on death, the rate of 15 days wages for every completed year of service. The Act is applicable to all establishments, employing 10 or more employees	Kindly clarify about Gratuity payment amount will be reimbursed by the Authority to the successful bidder.	The Gratuity payments has to be met by the bidder in his operational expences only and the bidder should think such exiciencies and quote in his operational expenditure expences Tender condition holds good.

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42	5.v.	23	The Agency shall supply the required number of uniforms annually and also pay appropriate uniform allowance to enable the employees to maintain the uniforms.	Kindly request your good office to incorporate the Uniform allowance which needs to pay to employees in the Annexure 10- Salary Breakup for better understanding & submit competitive quote.	The Uniform allowance has to be met by the bidder in his operational expences only and the bidder should think such exiciencies and quote in his operational expenditure expences Tender condition holds good.
43	5.vi	23	The agency shall also maintain at least 10% reserve of employees at various levels (i.e. security workers, security supervisors) so as to ensure provision of uninterrupted services at the hospital and for reserve staff calculation, .in case, there is decimal no. in number of person due to norms of 10%, then the rounding off to be done for closest integer.	Kindly clarify about whether this cost of 10% reserve of employees at various levels will be consider at the time of Evaluation of Financial Bid or Not.	Please refer price bid format Annexure 13 (a).
44	5.viii	23	The staff shall be deployed on 24x7 basis with proportionate deployment in each shift keeping in view the variation of work load in the 1st, 2nd and 3rd shifts in consultation with Implementing Authority	With refer to Form 1 Kindly clarify if any increases in Number of staff shift wise after consultation with Implementing Authority then additional wages against additional staff will be provided proportionately by the Authority.	Tender condition holds good
45	5.xiii.	24	The agency has to maintain separate security workers for ICU / labour room / OT / building areas / Open areas etc., and they cannot inter change without written permission from the competent authority	Kindly clarify whether this separate security workers are already included in the shift wise staff provided in the Form I.	The details are already atatched in the tender document along with Man power requirement Hospital wise separately and the bidder has to quote as per annexures only. Details attached in Form-1 in the tender document.
46	5.xviii	24	Head of the Department, based on the recommendation of the implementing authority, may even include additional institutions / facilities due to upgradation/construction of new hospitals / colleges / buildings / hostels / facilities, or to reduce the no. of institutions due to closure of any block / facility. Suitable price adjustments shall be made consequent upon such increase or decrease in the schedule of quantities, on a "Pro Rata" basis. The payment shall be made for the actual areas under the service time to time from any increase or decrease as the case may be	Kindly request your good office that if additional institutions / facilities added in the scope of work then payment will be made for the actual Number of Additional Security Staff deployed under the service time to time.	If additional institutions / facilities added in the scope of work then payment will be made for the actual Number of Additional Security Staff deployed as per defined in tender document vide clause no.5.2 (Personnel)
47	5.xx.d)	25	Walky-talky to the security guards, supervisors, CCTV supervisor, Fire Safety Supervisor and Security officer should be provided for better communication and co-ordination within the institute	Kindly clarify about the required quantity of Walky- Talky require in this Project. Similarly kindly provide the technical specs of the same.	Tender condition holds good

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48	5.xxii.	25	The administrative issues like leave, weekly off, discipline etc., of the Security personnel are responsibility of the contractor	Kindly clarify whether Rest Giver or Relievers are included in the Staff Count Mentioned in Form I	The details are already attached in the tender document along with Man power requirement Hospital wise separately and the bidder has to quote as per annexures only. Details attached in Form-1 in the tender document.
49	5.3.x. & xi	27	The performance will be evaluated based on the daily feedback and checklist reporting provided and signed by designated institution staff / head nurse designated by the Superintendent / concerned authority on agencies performance. Weekly web- based feedback & scoring (performance score based on predefined criteria) by the HODs will be collected on the vendors performance	With refer to Clause 6.20.18 we hereby understand that Centralized online monitoring system will be provided by Authority. So Kindly clarify about Digital Web Based Feedback & Scoring System, Web Based reporting System. Whether it will provided by the Authority or Agency need to Arrange the same.	It will be provided by the hospital authority
50	6.20.18	55	Centralized online monitoring system will be kept in place by the procurer and successful bidder shall upload the data/ information as requested by the procurer.		
51	5.6	28	Training	Since this project is for Security Services so kindly request your good office to replace the Sanitation Services related training with Security Services Related Training.	Accepted. This section needs to change in tender document
52	6.1.3.	30	The bidder should have experience of providing security services with deployment of 750 Nos. (Each contract of more than 25 persons will be considered) in any one year, during the last five financial years (i.e., 2019-20 to 2023-24.)	Some of the Government & Private Organizations using Designation of Attendant or Facility Attendant instead of Using Security So Kindly request your good office to consider the same & asked Bidder to submit the scope of designated Person.	Accepted. Provided the bidder should submit the proof of work as security work
53	6.1.5.	31	The bidder should have annual turnover of Rs.26.04 Crores during any one of the last five financial years (i.e., 2019-20 to 2023-24) preferably related to the income from similar service contract	Kindly request your good office that do not accept the Bids from Bidder having negative profit in last 5 Financial Year.	Tender condition holds good
54	6.1.6.	31	The bidder should submit Solvency certificate for Rs.12.53 Crores in the proforma of Nationalised Banks /Scheduled banks as per the Guidelines of the RBI (Annexure-9)	Kindly request your good office to accept the Solvency Certificate from Nationalized Bank Only.	Solvency certificate from Nationalized Banks as per the Guidelines of the RBI
55	6.1.3.	35	Site Visit at Work Place	Kindly provide contact details of Authorized Person for Site Visit Purpose.	The bidder is requested to contact the Superintendants in the Hospital and Principal in Medical Colleges. Details are provided in Form - 1

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
56	6.5	38	<p>If any successful bidder fails to submit the original hard copies of uploaded certificates / documents, Online Payment receipts / BG towards EMD within the stipulated time or if any variation is noticed between the uploaded documents and the original hard copies submitted by the bidder, the successful bidder will be suspended from participating in the tenders on e-Procurement platform for a period of 3 years besides forfeiting the EMD and also be blacklisted.</p>	<p>Kindly clarify about all technical bid Document along with BG toward EMD need to submit in Original Hard Copy & please provide the due dates for submission of the same.</p>	<ol style="list-style-type: none"> 1. Original hard copies of the uploaded scan copies of BG towards EMD by the participating bidders has to be submitted with in 72 Hr of the tender submission. 2. Similarly the hard copies of the uploaded documents has to be submitted with in 72 Hr of the tender submission. 3. The bidder shall submit scanned copy of an affidavit duly notarized to the effect that the information in the documents submitted is genuine and true with undertaking for criminal prosecution if anything found in the information is untrue besides right of the employer to terminate the contract and for other legal

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
57				<p>1) More than 1 bidder coming in the L1 slot: As per the Tender norms in such a scenario, the contract shall be awarded to the bidder with the highest turnover. This will ultimately lead to monopolistic tendencies which is detrimental to the economy. Hence we request you to make the "Tender Inviting Authority" as the decision making authority to take a decision in such scenarios. Even Tamil Nadu DME Tenders has clauses to this effect.</p> <p>2) Foreign Entity participation: We request you to remove this clause from the JV and Eligibility clauses as it is almost impossible to peruse such entity's identity and standings in relation to Indian work conditions and requirements. And that too when local entities understands the ground realities and standards of excellence in a much better way.</p>	<p>6.2 Evaluation of proposals</p> <p>a. Two stage evaluation will be taken up for identification of successful bidder</p> <p>i. Technical Evaluation</p> <p>ii. Financial Evaluation</p> <p>b. Technical evaluation of bids will be done as per the criteria mentioned in Section 6.1. Based on the technical evaluation, a list of short-listed applicants shall be prepared.</p> <p>c. The bidders, who are technically qualified, will be eligible for financial evaluation.</p>
58	6.2.g.	36	<p>In case of the tie between two bidders:</p> <p>i) In case the bid capacity of the bidders being same, the bidder with higher annual financial turnover (as defined under Eligibility Criteria para No.5) will be selected.</p> <p>ii) In case the parameters at above being equal, thereafter the maximum specific past experience as defined under Eligibility Criteria para No.4 turnover on similar works and then the clean track record will be considered for selection.</p>	<p>We hereby understand that Eligibility Criteria No. 5 specifically ask Turnover from Similar Service Contract whereas Eligibility Criteria No. 4 ask about the Valid PSARA Licenses from Various States including Andhra Pradesh. Since in this project tenders nowhere it is mentioned that bidder need to submit their Bidding Capacity So kindly clarify how the Bidding Capacity will be evaluated on the basis of submitted documents in the Point No. i. Similarly in Point No. ii) Turnover on Similar works will be considered for evaluation.</p> <p>We wish to kind notice your good office that technically both the criteria of evaluation is the same. So we request your good office to change the same are as below:</p> <p>i) In case the parameters at above being equal, thereafter the maximum No. of Security Staff under specific past experience as defined under Eligibility Criteria para No.3 in Single Project and the clean track record will be considered for selection.</p> <p>ii) In case the parameters at above being equal, the bidder with higher annual financial turnover (as defined under Eligibility Criteria para No.5) will be selected.</p>	<p>d. Financial bid shall consist of monthly price that will be charged by the Service Provider for providing services under this engagement.</p> <p>e. The contract will be awarded to the successful bidder, whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the bidder is determined to be qualified to perform the contract satisfactorily in the following manner</p> <p>In case of three different L1 bidders:</p> <p>1) One bidder can be awarded maximum one package only to the lowest responsive bidder</p> <p>2) In the Serial Number of tender notice 1st package will be awarded to the lowest bidder (L1) who is L1 in all three packages.</p> <p>3) If the bidder happens to be the lowest in the 2nd package also it will not be awarded and the same will be awarded to second lowest bidder duly matching the first lowest bidder price (L1) and if he is not willing to match, the next lowest bidder will be called for matching the price to the lowest (L1) price.</p>

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
	-	-	-	-	<p>4) In similar pattern the 3rd package will be awarded to the third lowest bidder and duly matching the first lowest bidder price (L1).</p> <p>f. In case of tie between the bidders:</p> <p>1) In the serial number of tender notice one package will be awarded to the bidder who is having highest turnover in any one year during the last 5 financial years (in the same service only) with limiting to one package only.</p> <p>2) The second package will be awarded to the bidder second highest turnover in any one year during the last 5 financial years (in the same service only) and limiting to one package only.</p> <p>3) The third package will be awarded to the bidder third highest turnover in any one year during the last 5 financial years (in the same service only).</p> <p>g. The next ranked Bidder shall be kept in reserve and maybe invited for negotiations in case the selected Bidder withdraws or fails to comply with the requirements specified in this document.</p> <p>h. Tender inviting authority has every right to accept any Bid and to reject any or all Bids. i. JV / Consortium Condition is deleted.</p>
	6.2 - Evaluation of Proposals, Point G	36	In case of the tie between two bidders: i) In case the bid capacity of the bidders being same, the bidder with higher annual financial turnover (as defined under Eligibility Criteria para No.5) will be selected. ii) In case the parameters at above being equal, thereafter the maximum specific past experience as defined under Eligibility Criteria para No.4 turnover on similar works and then the clean track record will be considered for selection.	We request you to give preference to MSME Entities and Andhra Pradesh based Entrepreneurs in case of tie. Public procurement policy also gives preference to MSME entities in allotment of work and all the government departments give preference to the MSME for allotment of work.	Not considered
	6.2 - Evaluation	40		IS IT ON PERCENTAGE BASIS AS ON JV OR IN TOTAL OR AVERAGE OF LAST 5 FINANCIAL YEARS	
	6.2 - Evaluation of Proposals, Point G	36	In case of the tie between two bidders: i) In case the bid capacity of the bidders being same, the bidder with higher annual financial turnover (as defined under Eligibility Criteria para No.5) will be selected. ii) In case the parameters at above being equal, thereafter the maximum specific past experience as defined under Eligibility Criteria para No.4 turnover on similar works and then the clean track record will be considered for selection.	IS IT ON PERCENTAGE BASIS AS ON JV OR IN TOTAL OR AVERAGE OF LAST 5 FINANCIAL YEARS	JV / Consortium Condition is deleted.
	6.2 - Evaluation of Proposals, Point G	40		A lottery based system is simple, objective and ensures that no bidder is arbitrarily disadvantaged	Not considered

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
59	6.18.3	45	<p>After acknowledgement of Letter of Award (LOA) by the Selected Bidder and submission of performance security, Agency shall execute the Agreement within a fortnight from date of issuance of LOA. Selected Bidder shall not be entitled to seek any deviation in the Agreement. If the Selected Bidder fails to sign Agreement within stipulated time, their performance security shall be forfeited and appropriated by the Client. In such an event, the Client may invite next ranked Bidder for negotiations and may issue LOA to him.</p> <p>For DME Institutions Superintendents will conclude Agreements individually with the service provider and for DSH Hospitals Authority (District Hospital, Area Hospital, Community Health Centre, and Maternal & Child Hospital, other healthcare facilities under DSH) conclude the agreements individually with the service provider. FSD / Performance Bank Guarantee should be submitted individually to the respective Authorities i.e., DME / DSH (The institutions wise agreements shall be entered by the implementing authorities concerned).</p>	<p>As per Scope of work we hereby understand that Bidder need to provide their Services to Multiple Hospitals, Medical Colleges, Medical Colleges Hostels, Nursing College, Nursing Colleges Hostels, Community Health Centers, Area Hospitals, District Hospitals, Maternal & Child Hospital, other healthcare facilities under DME & DSH. With refer to this clause we wish to kind notice to your good office that it is difficult to execute the Agreement & submit the PBG with all 108/ 110/ 117 Hospitals within 15 Days from issue of LOA. So kindly request your good office to kindly allow Successful bidders to Execute the Agreement with the Tender Inviting Authority & Submission of Single Performance Bank Guarantee to the Tender Inviting Authority against each Package.</p>	Tender condition holds good
60	6.20.1.g.	46	<p>"Implementing Authority/Client" means the DME/Superintendent of the Teaching Hospital / Principal, Govt. Medical College / Principal, Govt. Dental College / Principal, Govt. Nursing College and DSH / Superintendent of Hospital who is nominated representative of the Client representing the Governor of Andhra Pradesh for the State of Andhra Pradesh purchasing related services</p>		
61	-	47	<p>The bidder may note the GST is exempted for the services under the contract as per GoI notification No.12/2017 Central Tax rate dated.28.06.2017 and to be read with its amendment dated 25.01.2018.</p>	<p>In case agreements are entered with Hospital superintendents GST may be applicable since Hospital is not a Government Authority.If the agreement is entered with either DME/DSH as the case may be then GST exemption can be availed. Please clarify</p>	<p>GST is not aplicable for the tender. All rates should be excluding GST only</p>
62	6.20.6			<p>We hereby understand that Now GST is exempted but Kindly clarify about in future GST will not exempted then Authority will provide the applicable GST to the Successful Bidder along with their monthly Invoice value.</p>	

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
63	6.20.17.iii	54	A mobile application can be developed, hospital level, District quality team, State quality team, Virtual monitoring scoring can be uploaded on daily basis in the application, the dashboard can be used for monitoring and review at various levels and for providing immediate instructions to contractor.	Kindly clarify about in future Mobile Application will be provided the Authority.	Mobile application will be provided by the Authority
64	6.20.20.f. b)	58	The agency should pay E.S.I, EPF payments regularly and submit the previous month of those payment receipt to the Superintendent/Principal/concerned authority every month along with monthly invoice. On production of such proof only subsequent payments will be paid by the concerned authority	Since It is difficult to raise 108/ 110/ 117 Hospital wise invoice on monthly basis. Whereas the Centralized Payment mechanism at the level of DME & DSH, AP Office will be followed for making payments every month so request your good office to allow successful bidders to submit their Consolidated Single monthly invoice along with all require supporting document to the DME & DSH, AP Office. With refer to Clause No. 6.20.26 b) all monthly bills need to submit & payment accordingly done by Head of the Department. Similarly as per Payment Authority Definition DME & DSH are the Head of the Department so Kindly clarify about Billing process.	Tender condition holds good
65	6.20.1.i.	46	"Payment Authority" is as per G.O. MS. No. 159, By Health, Medical & Family Welfare (H2) Department, Dated. 31.12.2015, Government of Andhra Pradesh, Head of the Departments i.e. Director of Medical Education and Director of Secondary Health based on the marks awarded by implementing authority		
66	6.20.26 b)	60	The Agency's request(s) for payment of bills shall be made to the Head of the Department in writing, accompanied by an invoice describing, as appropriate, the Services delivered or performed and upon fulfillment of other obligations stipulated in the contract		

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
67	6.20.15	52	The Service Provider shall comply with all the provisions of Government of AP, G.O. Ms. No 138 HM & FW (H2) Department, Government of AP dated 13.11.2024 for Security staff for Rs.18,600/- (Rs.16,000 + EPF & ESI of Employer contribution) and Rs.21,506/- (Rs.18,500 + EPF & ESI of Employer contribution)for Security Supervisors, CCTV supervisors & for Fire safety offices and Rs.40,000/- (Rs.34,409 + EPF & ESI of Employer contribution) for the Security officer Rates of Government and other applicable Labour laws issued by Government from time to time and the Client is not responsible to that effect		
68	6.20.24	60	The tenure of the contract will be for a period of 3 years. The contract is extendable for the next two years at the discretion of the State Level Committee with enhancement of 3% subject to satisfactory performance. The vendor needs to increase the wages of all the staff accordingly in the same proportion.	We would like to kind notice your good office that In Sanitation Project Tenders it is clearly specified that In case of any revision orders from the Govt. related to the matter of Minimum Wages & effecting statutory compliances from time to time will be applicable and monthly payments are to be made accordingly as per the actual deployment. So with refer to both clauses kindly clarify whether escalation in minimum wages & effecting statutory compliances will be provided by the authority in complete contract period & extension Period if any.	The enhanced wages will not be reimbursed by the Department during the contract period and the bidder should think such exiciencies and quote in his operational expenditure expences.
69	6.20.15 f)	52	The Service Provider shall comply with all the provisions of Government of AP, G.O. Ms. No 138 HM & FW (H2) Department, Government of AP dated 13.11.2024 for Security staff for Rs.18,600/- (Rs.16,000 + EPF & ESI of Employer contribution) and Rs.21,506/- (Rs.18,500 + EPF & ESI of Employer contribution)for Security Supervisors, CCTV supervisors & for Fire safety offices and Rs.40,000/- (Rs.34,409 + EPF & ESI of Employer contribution) for the Security officer Rates of Government and other applicable Labour laws issued by Government from time to time and the Client is not responsible to that effect		
70			Refer Form 1	With refer to Form I kindly clarify whether bidder to consider Staff Count as mentioned in Form I or need to calculate the same as per Number of Beds & other specification mentioned in Clause No. 5.2	Tender condition holds good. Details given in Form 1 are same as 5.2

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
71	Annexure 5A	79	The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants(s) and when it is so required the same should be under common seal affixed in accordance with the required procedure	Kindly clarify whether Registered Power of Attorney need to submit at the time of submission of Bid.	Yes, Notarised Power of Attorney need to submit at the time of submission of Bid.
72	Annexure 10	88	Salary Breakup	With refer to annexure 10, We wish to inform your good office that Bonus, National Holidays, Leave Wages, Labour Welfare are coming under statutory compliances. So kindly clarify whether these all compliance will be reimbursed by the Authority to the successful Bidder.	The Bonus, National Holidays, Leave Wages payment will not be reimbursed by the Department during the contract period and the bidder should consider all possible exigencies and overheads and quote his operational expenditure.. The expences should be met from Operational Expenditure.
73	2.1, Point 1	10	Registration documents of bidders The bidder shall be a either Individual / a partnership firm / Company. Joint Venture / Consortium Bids: The bidder can participate as Joint Venture (JV) / Consortium with maximum of 2 companies / members. Agreement of Joint Venture/ Consortium: (In case of JV/consortium with not more than two members and with other particulars of who is lead member and of fixing joint liabilities and joint responsibilities and authorisation to lead member by the other and the JV/Consortium by the agreement undertakes to form as partnership firm with registrar of firms in the event of declared as eligible bidder with letter of acceptance, within one month there from and submit proof of partnership firm as under) Partnership deed with names, addresses and email particulars etc., entered with the registrar of firms with proof obtained from the Registrar of firms in case of the firms & Article of Association in case of companies with certificate of incorporation under the Indian Companies Act	Allow Society Registration Company	Not considered
74	2.1, Point 12	12	Solvency certificate in the proforma of Nationalised Banks/Scheduled banks as per the Guidelines of the RBI (Annexure-9)	less the bank solvency certificate value	Tender condition holds good.

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
75	6.20.23 Penalties	-	-	1) Penalties: The penalties to be limited to 10% of the Management Fee and not on the monthly billing values. The Lion's share of the monthly billing constitutes actual employee related payments and applying penalties even on this amount is some thing to be avoided.	Tender condition holds good
76	-	-	-	2) EMD: A bidder who wants to participate in all the 3 Packages of the Tender need to put Rs.13.18 Crores as EMD alone. We request you to cap it as 1% of the estimated value of one year.	Tender condition holds good
77	-	-	-	3) The BG Value: We request you to cap the BG value to 5% of the yearly Contract Value.	Tender condition holds good
78	-	-	-	4) Solvency amounts: We request you to cap the Solvency value to 1% of the estimated value of one year.	Tender condition holds good
79	-	-	-	7) Capping the Zone-wise allotment: Not more than one package shall be allotted to any one bidder, in case he becomes L1 in all the 3 packages.	Accepted
80	-	-	-		
81	2.1 - Checklist to accompany the tender	8	Last date, time (deadline for receipt of proposals in response to this tender notice through eprocurement portal, GoAP including scanned copies of tender fee and EMD is 24-12-2024 up to 05.00 PM	Since the data to be uploaded is very huge and bidders have to work on 9 tenders related to APMSIDC, we request you to extend the last date of submission of tender by atleast 15 days so that bidders can submit their tenders without any mistakes.	Bid submission date is postponed to 10.01.2025
	AS THE TIME IS VERY LOW TO PREPARE ALL DOCUMENTS AND BG REQUEST YOU TO EXTEND FOR A MINIMUM TIME PERIOD AS FOR YEAR END AND HOLIDAYS			Tender condition holds good.	
	AS THE TIME IS VERY LOW TO PREPARE ALL DOCUMENTS AND BG REQUEST YOU TO EXTEND FOR A MINIMUM TIME PERIOD AS FOR YEAR END AND HOLIDAYS			Bid submission date is postponed to 10.01.2025	

SI.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
82	2.1 - Checklist to accompany the tender, Point 4 B	11	In respect of private works experience the bidder should submit the following documents as a proof: i) Experience certificate issued by the private agency. ii) Proof of contract agreement iii) Proof of payments for the services iv) Proof of payment of GST for the respective contract agreement.	Certain Private companies issue only work orders and agreements may not be available. Please permit work orders also. Proof of payment of services and proof of payment of GST may run into hundreds or thousands of pages making it practically impossible for the bidders to upload the same. The contact details of the Private Agency authorized representative shall be provided in order to verify the genuinity of the certificate. If required the proof of payment and proof of GST can be submitted for any 3 months.	Work orders can also be submitted. The proof payment of GST for the last one year may be submitted. However the hard copies may be submitted.
83	2.1 - Checklist to accompany the tender, Point 13	12	Scan copy of affidavit duly notarizing the existing commitments and ongoing works	Please provide the Format for the same and also please confirm various affidavits sought for are to be submitted on what value Non Judicial Stamp Paper.	Tender condition holds good
84	2.1 - Checklist to accompany the tender, Note Point 1	13	Please upload documents in ZIP format with suitable description as defined above.	Since the documents to evidence the eligibility criteria are huge, it may not be possible to upload all the documents in the e-procurement portal where there is size restriction of 80MB for upload. Hence to avoid any challenges faced by the bidders during the upload we request you to also permit submission of hard copies of Documents for Technical Evaluation	1. All the participating Bidders shall furnish the following within 72 Hours from the Tender submission: a). Hard copies of the uploaded scanned copies of Demand Draft / Bank Guarantee towards EMD in original . b). Similarly the hard copies of all the uploaded documents without price bid (technical bid only)
85	6.1 - Eligibility Criteria (Qualification Criteria)	31	The bidder should have adequate manpower and resources with good experience and training in the Security Services and should have on role experiences have 426 Nos of the total man power required in any one year during the last five calendar years i.e., 2019-20 to 2023-24. The bidder should submit a certificate for having employed the specified number for Security Services in any one of the last five calendar years i.e 2019-20 to 2023-24 along with EPF & ESI challans should be furnished	Please confirm whether the certificate to be submitted is to be issued by a Chartered Accountant or the client.	The bidder should submit a certificate for having employed the specified number for Security Services in any one of the last five calendar years i.e 2019-20 to 2023-24 along with EPF & ESI challans should be furnished

SI.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
86	6.1 - Eligibility Criteria (Qualification Criteria), Point 5	31	The bidder should have annual turnover of Rs.25.30 Crores during any one of the last five financial years (i.e., 2019-20 to 2023-24) preferably related to the income from similar service contract.	In the IHFMS contracts most of the times it is not possible for separation of the value towards each service viz Sanitation, Security and Pest Control. Please consider total turnover related to Integrated Facility Management Services instead of turnover from similar services	Integrated Hospital Services turnover will not be considered and the bidder has to submit the turnover in the similar turnover certificates issued by the Chartered Accountant with UDI number will be only considered
87	6.1 - Eligibility Criteria (Qualification Criteria), Point 9	31	The bidder should have valid registration with the Labour Department.	Please confirm whether the same is Shops and Establishment registration	Not accepted
88	6.1.1 - In case of JV / Consortium, point iv	33	The Joint Venture (JV) / Consortium partner of one bidder/firm shall not enter into Joint Venture (JV) / Consortium partnership with another bidder/firm for the bid.	Please confirm whether a company can participate through consortium for few packages and without consortium in the others	The clause is deleted
89	6.1.1 - In case of JV / Consortium, Point XVIII	34	In case one of the Consortium partners is an international entity (Donors, Non-Governmental Organizations, Foundations, foreign government bodies funding/implementing health/ development sector programs), license/ registration certificates as per applicable laws of respective governments shall be provided.	We request you not to permit a Joint Venture/Consortium with any Foreign Entity since the Foreign entities work under a completely different frame work and they will not be aware of the Indian Scenarion and the conditions existing here. Companies try to take advantage by entering into joint venture with foreign entities with higher turnover and takeover the entire work. It will be difficult for the TIA also to verify the particulars of the foreign entity. Foreign entity tie ups are not permitted in any of the neighbouring state tenders of similar nature Hence we request you to remove this point as it would be of detrimental public interest and may also hinder the chances of fair bidding.	The clause is deleted

SI.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
90	6.14.2 - Format and signing of proposal	40	<p>The Bidder shall provide all information sought under this tender. The TIA would evaluate only those proposals that are received in the specified forms and complete in all respects.</p> <p>The proposal shall be typed and signed by the authorized signatory of the Bidder / Lead Bidder, who shall initial each page. All the alterations, omissions, additions, or any other amendments made to the Proposal shall be initialed by the person(s) signing the Proposal. The Proposals must be properly signed by a duly authorized person holding the Power of Attorney (the "Authorized Representative"). The Power of Attorney should be registered as per the applicable laws, Also the format for applicable lead bidder declaration can be seen at annexure 5A or 5B.</p>	We request you to confirm whether Notary is sufficient for power of attorney or if a registration is required please provide the relevant guidance about the same	The clause is deleted
91	6.18.3 - Signing of contract	45	For DME Institutions Superintendents will conclude Agreements individually with the service provider and for DSH Hospitals Authority (District Hospital, Area Hospital, Community Health Centre, and Maternal & Child Hospital, other healthcare facilities under DSH) conclude the agreements individually with the service provider. FSD / Performance Bank Guarantee should be submitted individually to the respective Authorities i.e., DME / DSH (The institutions wise agreements shall be entered by the implementing authorities concerned).	In case agreements are entered with Hospital superintendents GST may be applicable since Hospital is not a Government Authority. If the agreement is entered with either DME/DSH as the case may be then GST exemption can be availed. Please clarify	GST is not applicable for the tender. All rates should be excluding GST only
92	6.20.20 - Terms of Payment, Point G	56	Monthly payments shall be made on submission of invoices along with the salary payment transactions and payment of ESI, PF and other statutory deductions.	We request you to process the payment before 1st of the subsequent month instead of once in 3 months. This will be very helpful to the contractors for remitting the salaries of workers on time and avoid any Union issues.	Tender condition holds good
93	Operational Expenditure	-	The bidder should not quote the operational cost (OPEX) less than 3.85% and more than 5% on the manpower cost.	Please clarify whether the OPEX is 3.85% of Total Cost (i.e including equipment and consumables) or only man power cost	The bidder should not quote the operational cost (OPEX) less than 3.85% and more than 5% on the manpower cost.

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
94	-	-	-	NO OF PACKAGES TO SINGLE BIDDER Considering the size,importance and nature of this work, we request you to put a capping on the number of packages to be issued to a single bidder. In the similar kind of tenders in neighbouring states the ceiling on number of zones was placed in order to ensure effective supervision and quality control and to prevent malpractices and monopoly.	Accepted
95	Point 6	36	Solvency certificate	PLEASE GIVE EXEMPTION OF SOLVENCY CERTIFICATE WHO ARE HAVING MSME CERTIFICATE PLEASE GIVE CLARIFICATION REGARDING SOLVENCY SHARE AS PER JOINT VENTURE FOR EACH REPRESENTATIVE OF INDIVIDUAL FIRMS	Tender condition holds good
96	Annexure 12: Example for Payment of the Monthly Payment Amount	139	Refer the Annexure 12	FRS CONSIDERATION ON 26 DAYS OR 30 DAYS. JUST GIVE US AN EXAMPLE CONSIDERING 100 WORKING PEOPLE SO THAT WE CAN UNDERSTAND MORE CLEARLY. NEED TO MORE CLARIFIED	Tender condition holds good and it is monthly salary
97	2.1 - Checklist to accompany the tender	12	Notarized Affidavit mentioning that information in the document submitted is genuine	do we need to provide the notarized affidavit as we are submitting EMD?	Tender condition holds good

SI.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
98				Do we need to submit all the bidding document in Hard copy form including financial quotes as we are uploading the same on E-procurement portal.	<p>1. Original hard copies of the uploaded scan copies of BG towards EMD by the participating bidders has to be submitted with in 72 Hr of the tender submission.</p> <p>2. Similarly the hard copies of the uploaded documents has to be submitted with in 72 Hr of the tender submission.</p> <p>3. The bidder shall submit scanned copy of an affidavit duly notarized to the effect that the information in the documents submitted is genuine and true with undertaking for criminal prosecution if anything found in the information is untrue besides right of the employer to terminate the contract and for other legal recourse</p>
99	6.1 - Eligibility Criteria, Point 8	31	The Bidder should submit the EPF / ESI / GST for any three years in support of the above experience.	do we need to provide the PF/ESI/GST Challans>Returns of each F.Y. 21-22, 22-23 and 23-24 or we can submit the challans/returns of any 1 F.Y. & rest as physical submission.	Tender condition holds good
100	-	78	PHOTO GRAPHS AND FINGER PRINTS AS PER 32A OF REGISTRATION ACT, 1908	please clarify the format and also let us know whether the same is required to be submitted at the time of bidding or only qualified tenderer at time of agreement.	At the time of agreement need to be submitted
101	-	-	-	Tender Document has not given Relievers numbers (16.7%) for deployment but only reserve manpower (10%), hence need to add Reliever charge / Weekly Off charge 16.7% in manpower or Charges.	Tender condition holds good

SI.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
102	-	-	-	Uniform cost not added in Cost sheet & request to reduce it to 2 Set.	It is the responsibility of the agency to workout the requirements such as to provide Uniform, Shoes, ID Cards, Vaccination, Insurance etc., to the housekeeping workers, hospital managers, Zonal level managers and hospital supervisors etc., and this expenditure has to be met from the Operational expenditure which is suppose to be quoted by the Bidder and extra payment will not be paid for the above items. And accordingly he has to quote his operational expenditure duly keeping in view of the above items while quoting the tender.
103	-	-	-	Leave Wages not factored in rates, but Terms & Condition says Leave, maternity etc benefits to be given, Hence need to add Leave.	The payments are made for full month only and no extra payments will made on account of Public holidays and the bidder should quote. The payments will not be paid by the Department during the contract period and the bidder should think such exiciencies and quote in his operational expenditure expences. Tender condition holds good, To be met from Reserve staff
104	-	-	-	Fire & Safety Officer Wage structure need to be relooked & submitted for fixing at SO Wage structure or above.	Tender condition holds good
105	-	-	-	Basic infra-structure in Hospitals to be provided like demarcation of Parking Area, Parking Cones, Hospital Gates, Boundary Walls etc for proper monitoring.	Will be provided by Hospital Authorities
106	-	-	-	Payment Terms not mentioned – Need to be clarified as max 2 Wages max can be accommodated by agency in this Service charge.	Not accepted

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107	6.20.6	47	Refer Taxes & Duties	GST exemption clause goi notification no. 12/2017 central tax rate dated 28.06.2018, request to pls share the exemption letter for same & in case of any future liability, the same will be borne by APMSIDC / AP Govt / Tenderer.	GST is not applicable for the tender. All rates should be excluding GST only
108	-	-	-	Any EMD Exemption for MSME registered Agencies?	Not accepted
109	-	-	-	Is there any possibility to reduce Solvency Certificate Value?	Tender condition holds good
110	-	-	-	Kindly reconsider the Security Deposit amount to Annual Contract value basis.	Tender condition holds good
111	-	-	-	Please Fix Service charges of Minimum 05%.	Not accepted
112	-	-	-	Earmarking of Car parking /two-wheeler parking areas with proper signage board.	Hospital Authority will provide the area for car and two wheeler.
113	-	-	-	Elevated security post at corners of outer perimeter boundary walls for better observation of entry of outsiders/anti national elements.	Tender condition holds good
114	-	-	-	Construction of security guard post with shade at entry gate with boom bearer facilities.	Tender condition holds good
115	-	-	-	Electronic gadgets like walky talky, fire alarms & mic system to be provided.	Walky talky with required support office set up & Mic system is in the scope of service provider. Fire Alarm will be provided by the hospital authority.
116	-	-	-	patient visitors passes and vehicle passes to be provided.	Its is scope of Hospital Authority
117	-	-	-	Provision of Security agency office inside the premises for better operation with basic facilities like drinking water, table & chairs, Notice board and ceiling fans will be provided.	Its is scope of Hospital Authority

SI.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
118	-	-	-	Restriction of local unions entering in to the premises and stop creating nuisances like strikes/Dharnas in side the premises. They should not be involved in duty shifts and man management of agencies.	Hospital authorities will take appropriate decision as deemed fit.
119	-	-	-	Only one Controlling authority will be earmarked for better command and control of security agencies and same person will be authorized to award of marks.	Tender condition holds good.
120	-	-	-	Solvency certificate, EMO and Security Deposit to be reduced.	Tender condition holds good.
121	-	-	-	Only Service charges to be quoted instead all details to avoid malpractice. (Bidder quotes less amount in some areas to get tender).	Tender condition holds good.
122	-	-	-	Agencies participation restricted to Telugu states only for better employability to the Telugu youths.	Tender condition holds good.
123	-	-	-	Invoice Payment should be decentralized instead centralized for better admin reasons.	Tender condition holds good.
124	-	-	-	Invoice payment will be released on monthly basis as per norms.	Tender condition holds good.
125	-	-	-	Reliver charges at the rate of 1/6 of monthly wages to be paid or 1:6 guards extra to be provided for weekly offs. Strongly recommended to removal of 10% extra manpower.	Tender condition holds good.
126	-	-	-	At least one day casual leave for 20 working days, it mean 1.5 day paid leave to be provided to security personnel as per labour act.	Tender condition holds good.
127	-	-	-	Ex-Servicemen wages will be provided as per DGR rates to the Security officer and Fire Officer.	Tender condition holds good.

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
128	-	-	-	Existing three zone system for DME and OHS will be strongly recommended for better admin management at sites.	Tender condition holds good.
129	-	-	-	Education qualifications and uniform patron should be as per PSARA Act only to be implemented.	Accepted as per PSARA Act
130	-	-	-	Two pair of Uniform will be considered instead of three pair of uniform.	Tender condition holds good.
131	-	-	-	Only work order will be considered instead of experience certificates. For more clarification and confirmation, you can check the form 26 AS for payment provided to the agencies.	Tender condition holds good.
132	-	-	-	At least 30 days' time period is required to participate the tender after pre bid meetings.	Bid submission date is postponed to 10.01.2025
133	-	-	-	Biometric is better than FRS system, because of frequently change of unskilled manpower at site and also FRS app not working properly.	Not acceptable. Tender condition holds good
134	-	-	-	Finally services would be 7 to 10% instead of 3.85 to 5% will be strongly recommended.	Tender condition holds good.
135	-	-	-	Criteria for ISO standard certificates (at least 3 type of ISO certificates) required to be implemented for better services at sites.	Tender condition holds good.

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
136	6.1 - Eligibility Criteria (Qualification Criteria), Point 4	31	The bidder should submit the valid License, obtained from the 'Controlling Authority' in the state in accordance with Private Security Regulation Act 2005 (PASARA) or equivalent certification already obtained in any state is valid till its expiry for carrying on the business of Private Security Agency.	Since the company has credentials of its own in security services and having Valid PSARA License for the state of Telangana (Valid up to June-2028) and For Maharashtra State (Valid up to Feb 2028) which surpasses the tenure of present tender the company has thus has fulfilled the requirement of clause No 6.1 Eligibility Criteria(Qualification Criteria Sr. No 4..which oversees the tenure of tender under issue Further we would like to inform you that, our application for PSARA license are under process and will get it soon. We undertake that we will submit valid PSARA license within a 3 month from Award of work.	The bidders can also submit PSARA License from other states will be accepted and the bidder should submit Andhra Pradesh PSARA License after award of the work and before concluding agreement
137	6.1 - Eligibility Criteria (Qualification Criteria), Point 10	31	The bidder should not have any litigation history and been blacklisted or involved in criminal cases or not covered by any pending bankruptcy proceedings by any Central/ State Governments/ PSUs in India during the last five financial years (i.e., 2019-20 to 2023-24)	We would like to draw your kind notice that A. Our company is not blacklisted any time before. B. As regards litigations, the company in order to protect its business, financial interests and credibility is forced to defend itself when malicious proceedings are initiated against company	Tender condition holds good.
138	6.20.6 - Taxes and Duties	47	Refer Clause	We request you to kindly clarify whether GST is Applicable to this contract or Exempted for Applicability of GST	Tender condition holds good.
139	6.14.4 - Financial Proposal	41	i. Bidders shall upload financial proposal in the format at Annexure- 12 (the "Financial Proposal") clearly indicating the total cost of the services in both figures and words, in Indian Rupees, and signed by the Bidder's authorized signatory. In the event of any difference between figures and words, lowest among both rates will be taken in to the consideration. ii. Any bid not accompanied by EMD (Earnest Money Deposit), Tender Processing fees will be rejected as non-responsive.	We Request you to kindly provide Annexure 12 : Financial Proposal Format Excel file to submit our financial bid as per prescribed format mentioned under Page 14q to 580 of tender documents.	Tender condition holds good.

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
140	Annexure 12: Example for Payment of the Monthly Payment Amount	139	Refer the Annexure 12	FRS CONSIDERATION ON 26 DAYS OR 30 DAYS. JUST GIVE US AN EXAMPLE CONSIDERING 100 WORKING PEOPLE SO THAT WE CAN UNDERSTAND MORE CLEARLY. NEED TO MORE CLARIFIED	Tender condition holds good and it is monthly salary
141	-	-	-	In case of tie between multiple bidders, preference in allotment of work shall be given to Andhra Pradesh based telugu entrepreneurs. This will encourage AP based MSME companies/entrepreneurs to get the work.	Not accepted
142	-	-	-	In case of a single vendor being L1 in more than 1 zone, capping of one zone per vendor to be introduced so that each bidder can get some portion of work in order to avoid monopoly	Accepted
143	-	-	-	If two contractors are L1, work to be allotted to AP contractors, OBCs and SCs if any, not to the highest turnover person.	Not accepted
144	-	-	-	To facilitate OBCs & SCs, in award of works, one contractor one zone, not more than one zone to be awarded.	Not accepted
145	-	-	-	Andhra Pradesh and Telugu contractors, works are to be allotted. Not to the North Indian contractors since these are small works preference for Andhra contractors.	Not accepted

Sl.No	Tender Clause No	Tender Page No	Tender Clause	Query for Tender Clause	Clarifications/Amendments
146	EMD	-	-	EMD to be relaxed to the MSMEs and weaker sections i.e SC, ST, OBC participants. Performance Guarantee 5% of one year contract value instead of 3 years value.	Not accepted
147	6.20.20 - Terms of payment	-	Performance of the agency will be decided based on the percentage of marks given. Payments shall be made based on both attendance & performance linked scoring (based on Service Standards): c. Online AI integrated supervisory system may be deployed for fool proof monitoring and to improve the quality standards of sanitation service in the health institutions	-	Project Monitoring Unit (PMU): Online Monitoring system will be provided for the Sanitation activity by the hospital authorities and the same will be monitored by the Project Monitoring Unit (PMU) for DME and DSH Institutes through an online system and or physical monitoring. And the scope of PMU will be for overall monitoring of the services on behalf of Government and Hospital authorities. As per defined marking weightage system in 6.20.20 - Terms of payment for DME & DSH institutes the works will be monitored and accordingly on the basis of recommendation by PMU and FRS attendance the payments will be released.
148	12c - Abstract Rate Statement	-	Refer the format	-	12c - Revised price bid/Financial proposal is herewith enclosed

Important Note : 1. The bidder should not be altered the quantities/numbers mentioned in the institute wise price bid.
2. The prices quoted by the bidder is inclusive of all the taxes but excluding the GST.

S/d
Chief Engineer